

DELIVERY

To qualify for a free delivery, see minimum order fee (taxes excluded) below:

<u>Region</u>	<u>Minimum Order Value</u>
Lower mainland	500 **no shipping fee for substrate**
Vancouver Island & Sunshine Coast	1500
Powell River	2000
Okanagan	1750
Kootenays	2000
Cariboo	2000
Prince George	2000
Alberta (Major cities)	1750
Saskatchewan & Manitoba (Major cities)	4500
Eastern Canada	Quote, BioFloral pays 5% freight credit

For any order that does not meet the minimum for free freight, BioFloral will be charging the actual cost of the shipping (rate + fuel). Please contact customer service for a quote.

***Not Included in Free-freight minimums, flat fee for shipping per pallet**

Canna loose mediums	\$100 (BC outside the lower mainland & AB), Please contact customer service for a quote. (SK, MN)
Mo'koko	\$100 (BC outside the lower mainland & AB), Please contact customer service for a quote. (SK, MN)
Sea Soil	\$150 (BC outside the lower mainland & AB), Please contact customer service for a quote. (SK, MN)
Worm Castings	\$125 (BC outside the lower mainland & AB), Please contact customer service for a quote. (SK, MN)
KFI filters	\$150 (BC outside the lower mainland & AB), Please contact customer service for a quote. (SK, MN)
Plastic Trays	Quote, BioFloral absorbs 5% of value towards freight
Jiffy Products	Quote, BioFloral absorbs 5% of value towards freight

**** Does not include "Value Added/Beyond" Charges (flat fee charges)**

Tailgate	\$30 per skid
Inside Delivery	Invoiced amount
Residential	\$75
Appointment	\$50
Redelivery	\$50
Beyond	Customers in remote locations will pay the beyond fee from terminal to location.
Drop Ship	\$25

Drop Shipments

As a convenience to our customers, we can drop ship orders to their customers on their behalf. To avoid additional freight charges all information must be collected at the time the order is placed. Address will be checked for residential status prior to processing.



Freight Policies

DAMAGED ITEMS RECEIVED AT TIME OF DELIVERY

Please inspect all orders at the time of arrival for any damage that may have occurred during transport. Make note of this damage on all copies of the BOL, the drivers' copy being most important. Take photos of the damaged item(s) and condition of your order at time of arrival. If damages are not noted on the driver BOL, transport companies will not proceed with any claim for damages incurred during transport. This will result in BioFloral and our customers not being eligible for reimbursement.